
6. Data Protection Policy



Definitions

Action21 means Action 21 (2010) Ltd, Registered Charity number 1136450.

GDPR means the General Data Protection Regulation.

Responsible Person means the nominated member of staff or Trustee acting as the Data Protection Officer.

Register of Systems means a register of all systems or contexts in which personal data is processed by Action21.

1. Data protection principles

As a not-for-profit body Action21 is not registered with the Information Commissioner's Office as an organisation that processes personal data under the permitted exemptions, however Action21 is committed to processing data in accordance with its responsibilities under the GDPR.

Article 5 of the GDPR requires that personal data shall be:

1. processed lawfully, fairly and in a transparent manner in relation to individuals;
2. collected for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes; further processing for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes shall not be considered to be incompatible with the initial purposes;
3. adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed;
4. accurate and, where necessary, kept up to date; every reasonable step must be taken to ensure that personal data that are inaccurate, having regard to the purposes for which they are processed, are erased or rectified without delay;
5. kept in a form which permits identification of data subjects for no longer than is necessary for the purposes for which the personal data are processed; personal data may be stored for longer periods insofar as the personal data will be processed solely for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes subject to implementation of the appropriate technical and organisational measures required by the GDPR in order to safeguard the rights and freedoms of individuals; and
6. processed in a manner that ensures appropriate security of the personal data, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures."

2. General provisions

- a. This policy applies to all personal data processed by Action21.
- b. The Responsible Person shall take responsibility for Action21's ongoing compliance with this policy.
- c. This policy shall be reviewed at least every 2 years.

3. Lawful, fair and transparent processing

- a. To ensure its processing of data is lawful, fair and transparent, Action21 shall maintain a Register of Systems.
- b. The Register of Systems shall be reviewed at least annually.
- c. Individuals have the right to access their personal data and any such requests made to Action21 shall be dealt with in a timely manner.

4. Lawful purposes

- a. All data processed by Action21 must be done on one of the following lawful bases: consent, contract, legal obligation, vital interests, public task or legitimate interests.
- b. Action21 shall note the appropriate lawful basis in the Register of Systems.
- c. Where consent is relied upon as a lawful basis for processing data, evidence of opt-in consent shall be kept with the personal data.
- d. Where communications are sent to individuals based on their consent, the option for the individual to revoke their consent should be clearly available and systems should be in place to ensure such revocation is reflected accurately in Action21's systems.

5. Data minimisation

Action21 shall ensure that personal data are adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed.

6. Accuracy

- a. Action21 shall take reasonable steps to ensure personal data is accurate.
- b. Where necessary for the lawful basis on which data is processed, steps shall be put in place to ensure that personal data is kept up to date.

7. Archiving / removal

- a. To ensure that personal data is kept for no longer than necessary, Action21 shall put in place an archiving policy for each area in which personal data is processed and review this process annually.
- b. The archiving policy shall consider what data should/must be retained, for how long, and why.

8. Security

- a. Action21 shall ensure that personal data held in electronic form is stored securely using modern software that is kept-up-to-date.
- b. Action21 shall ensure that personal data held in paper form is stored securely.
- c. Access to personal data shall be limited to staff and volunteers who need access and appropriate security should be in place to avoid unauthorised sharing of information.
- d. It is the responsibility of the staff and the Responsible Person to ensure that volunteers dealing with personal data have been instructed in their obligations under GDPR.
- e. When personal data is deleted this should be done safely such that the data is irrecoverable.
- f. Appropriate back-up and disaster recovery solutions shall be in place.

9. Breach

In the event of a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data, Action21 shall promptly assess the risk to people's rights and freedoms and if appropriate report this breach to the ICO.

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Action 21 (2010) Ltd ("Action 21") Registered Charity number: 1136450
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